

## MEANDER VALLEY COUNCIL APPLICATION FOR PENSIONER RATE REMISSION

Applications must be received by 31 March of the Financial Year of Claim  
Please return completed forms to:  
PO Box 102 Westbury Tas 7303 or mail@mvc.tas.gov.au

Full Name	
Property Number (As recorded on the top right-hand corner of your rates notice).	
Property Address	
Pension/HC Card Number	Date of Issue
Contact Phone	Email

It is a requirement of the Department of Treasury and Finance that a copy of your current Pension/Health Care Concession Card be provided with your application.

☐ I have attached a photocopy of my Pension/Health Care Concession Card

What type of Pension or Benefit is received? (Please tick the applicable box)

☐ CENTRELINK

☐ DEPARTMENT OF VETERAN AFFAIRS (i.e. Gold Card)

*Must be endorsed total or permanent injury (TPI) or War Widow/Widower DVA.*

☐ HEALTH CARE CARD

*\* An Australian Government Seniors Health Card does **NOT** qualify the holder for a rates remission.*

**Please refer to page 2 for eligibility requirements to understand your obligations when claiming a rate remission.**

<p><b>Are you a TasWater Customer?</b></p> <p><small>*If yes please contact TasWater on 13 69 92 you may be eligible for a further remission. Or visit their website <a href="http://www.taswater.com.au">www.taswater.com.au</a> and complete an online form.</small></p> <p>TasWater Customer Max Claim \$385 Non TasWater Customer Max Claim \$566</p>	<p>Yes</p> <p><input type="checkbox"/></p>	<p>No</p> <p><input type="checkbox"/></p>
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**\* WARNING: PENALTIES APPLY FOR PROVIDING FALSE OR MISLEADING INFORMATION**

Signature \_\_\_\_\_ Date \_\_\_\_\_

**\*Please also ensure you sign the consent on the second page**

### Privacy Statement

The personal information that Council collects from you is deemed personal information for the purposes of the Personal Information Protection Act 2004 and is managed in accordance with Meander Valley Council's Personal Information Protection Policy (Policy Number 67). Council will only collect, use and disclose personal information as required to perform its functions and activities, and as permitted or required by law, this includes (but is not limited to) disclosure for the purpose of law enforcement and in response to a serious threat to an individual's life, health, safety or welfare; or public health or public safety. Where necessary, additional personal information may be requested or required to support Council's commitment to providing an effective service to its customer and stakeholders or to deliver a specific type of service. You may also make an application to access or to amend your personal information held by Council. If you wish to raise a concern or a complaint about the collection, handling or management of your personal information, Council's Customer Service Charter is published on Council website and is available for inspection at Council's customer service office. Please direct any enquiries regarding your personal information in writing to: General Manager, Meander Valley Council, PO Box 102, Westbury, TAS 7303. Complaints can also be lodged externally with the Tasmanian Ombudsman.

# ELIGIBILITY REQUIREMENTS

## Valid Cards

A remission is available to rate payers who hold one of the three types of cards issued by either Centrelink or the DVA.

Local Government (Rates and Charges Remissions) Act 1991.

## Card Types

### Pensioner Concession Cards (PCC)

A current PCC has a 'date of grant' on or prior to 1 July of the year to which the rates rebate relates. The date is printed on the pensioner card. A PCC is issued by Centrelink & the DVA & includes full name & pension number.

### Health Care Card (HCC)

A current Australian Government HCC has a 'date of grant' on or prior to 1 July of the year to which the rates rebate relates. This date is printed on the card.

**Repatriation Health Card** – ie 'Gold Card' endorsed Total or Permanent Injury (TPI) or War Widow/Widower DVA.

The expiry date ('date of grant' on or prior to 1 July) printed on the bottom right-hand corner of the card determines whether it is current.

**No other cards are acceptable for verifying eligibility for a rate remission.**

### Applicants are required to advise Council if:

1. They lose their entitlement to Pension/Health Care Card
2. They are no longer living in the property as at 1 July

Failure to advise Council of these changes or making a false and misleading statement, may incur a fine imposed by the Commissioner of State Revenue.

### Other General eligibility criteria

The applicant must be liable to pay the rates on the property that they occupy as their principal place of Residence as at 1 July of the Financial year to which the rates relate

### Consent to confirm a Pensioner's personal information from Centrelink or DVA

I \_\_\_\_\_ authorise:

- The Meander Valley Council (the council) & the Department of Treasury & Finance (Treasury) to use Centrelink Confirmation eServices to perform a Centrelink/DVA enquiry of my Centrelink or Department of Veterans' Affairs customer details & concession card status to enable the council and Treasury to determine if I qualify for a concession, rebate or service.
- Services Australia (the agency) to provide the results of that enquiry to the council and Treasury.

I understand that:

- The agency will disclose personal information to the council and Treasury including my name/address/payment type/payment status and concession card type and status to confirm my eligibility for a rates remission;
- This consent, once signed, remains valid while I am a customer of the council unless I withdraw it by contacting the council or the agency. I can get proof of my circumstances/details from the agency and provide it to council and Treasury so my eligibility for a rates remission can be determined;
- The department will use information I have provided to the Meander Valley Council & Department of Treasury & Finance to confirm my eligibility for rates remission & will disclose to Meander Valley Council & Department of Treasury & Finance personal information including my name, address, payment & concession card type & status.
- If I withdraw my consent or do not alternatively provide proof of my circumstances/details, I may not be eligible for the rates remission provided by the council and Treasury.

Signed \_\_\_\_\_

Dated \_\_\_\_\_