

Hard Waste Collection Guidelines

The annual Hard Waste Collection is an opportunity for residents to dispose of items that cannot be deposited in kerbside bins.

The Hard Waste Collection is undertaken in specified areas once a year. Residents are required to register to receive this service. Registrations open from 1 October.

How do I register?

Register Online

You can register on Council's website. Visit www.meander.tas.gov.au and select Waste & Recycling. You will be required to enter a valid email address in order to receive confirmation of your registration.

Register by phone or in person

Phone Council on 6393 5300 or visit the Council offices at 26 Lyall Street, Westbury and a customer service officer will assist you to complete your registration.

Terms and Conditions

By registering for the Hard Waste Collection you agree to the following terms and conditions:

- Registered items must be placed out on the nature strip in front of your property by 6am on your scheduled collection day or no earlier than the day before.
- Each item placed out for collection must not weigh more 40kg and must not be longer than 1.5m in length.
- The total volume of items must not exceed 3 cubic metres per property.
- All items must be able to be safely lifted by two people.
- All items that have doors must have their doors removed. This includes cupboards, fridges, freezers and washing machines. Once removed, place the doors next to the item for collection.
- Window panes and any unbroken glass must be wrapped for safe collection.
- Lawn mowers must be empty of petrol and oil.
- Carpets and linoleum must not exceed 1.5m in length and must be rolled and tied.
- No hazardous or prohibited items are to be left out for collection.

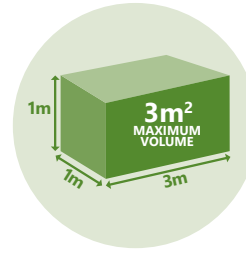
Items that will NOT be collected include:

- Asbestos or items containing asbestos
- Tyres
- Engine blocks
- Green waste (including tree branches and lawn clippings)
- Trade waste (including grease, oils and chemicals)
- Broken glass
- Gas cylinders
- Loose rubble (including bricks and concrete)
- Batteries
- Mattresses

Items will not be collected from within property boundaries, inside fences, from under porches or any other location other than the nature strip immediately adjacent to the property unless special arrangements were made at the time of registration.

Council will make every effort to ensure your registered hard waste is collected on your specified collection day, even if it is raining. **If you require assistance with your registration contact Council on 6393 5300.**

Items we DO collect ✓



Each item placed out for collection must not weigh more 40kg and must not be longer than 1.5m in length. The total volume of items must not exceed 3 cubic metres per property (approximately the space of an average dining table).



Furniture, bed frames, cupboards and wardrobes
Items with doors must have them removed and placed neatly beside for collection



Ovens, stoves, fridges, freezers, washing machines, microwaves and whitegoods
Items with doors must have them removed and placed neatly beside for collection



Wheelbarrows, gardening equipment, barbecues and lawnmowers
We cannot collect gas bottles and all items must be empty of petrol and oil



Bicycles, toys, pet hutches, kennels and small cages



Electronics, computers, keyboards, monitors, televisions and electrical goods



Carpets, linoleum, rugs and mats
Maximum 1.5m in length, must be rolled and tied



Timber offcuts and steel
Maximum 1.5m in length



Glass sheets and windows
Maximum 1.5m in length, glass must be intact and wrapped securely for safe pick up



General bric-a-brac
Must be in boxes or bagged

Items we DO NOT collect **X**



Items that are not registered. You must register to receive the Hard Waste Collection service. *You can register online at www.meander.tas.gov.au, by phoning 6393 5300 or in person at Council's offices at 26 Lyall Street, Westbury.*



Items that are not on the nature strip by 6am on your collection day. *If you require assistance, special arrangements can be made by advising Council when you register for the service.*



Trade waste, including grease and petrol



Batteries, including car batteries



Green waste, lawn clippings, hedge clippings and tree branches



Gas bottles, cylinders, fire extinguishers, explosives or ammunition



Mattresses



Motor vehicle parts including engine blocks, tyres and rims



Liquids, including chemicals, cooking oils and pesticides



Paint



Hazardous or prohibited items including asbestos



Bricks, concrete and loose rubble

Registration

Do I need to register for the hard waste collection service?

Yes. Hard waste items will ONLY be collected from those properties that have registered for the service.

When can I register for the hard waste collection service?

Registration opens on **1 October** each year.

How do I register?

Register Online

You can register on Council's website. Visit www.meander.tas.gov.au and select Waste & Recycling. You will be required to enter a valid email address in order to receive confirmation of your registration.

Register by phone or in person

Phone Council on 6393 5300 or visit the Council offices at 26 Lyall Street, Westbury and a customer service officer will assist you to complete your registration.

Why does Council need to know what kind, size and quantity of items I want collected?

This information is used by Council's contractors to ensure they have the appropriate number of vehicles and personnel available on your specified collection day.

Can I add to, or change my list of items for collection after submitting my registration?

Yes. You must contact Council on 6393 5300 if you wish to make any changes or additions to your registration. Time limits do apply.

Can I cancel my registration?

Yes. You must phone Council on 6393 5300 to process your cancellation.

Will I receive a reminder notice before my collection day?

No. You must take note of the collection date for your area. Hard waste collection dates will be advertised on Council's website, on Council's Facebook page and in local newspapers.

Can I put extra items out for collection that are not listed on my registration?

No. Only items listed on your registration will be collected.

Collection of items

What time do I need to put my items out for collection?

Registered items must be placed out by 6am on your collection day or no earlier than the day before.

Where must I place my hard waste collection items?

Items must be placed on the nature strip at the front of your property. Avoid placing them on footpaths where possible or anywhere that they may cause a hazard for pedestrians.

Items WILL NOT be collected from within a property boundary, inside fences, porches or any location other than the nature strip immediately adjacent to the property.

What if I am unable to move my items out to the nature strip for collection?

If you are unable to get your items to the nature strip due to illness, frailty or disability, special arrangements can be made to have your items collected from within your property. If you require assistance, you must advise Council at the time of registration. This can be done online, in person or by phoning Council on 6393 5300.

How much hard waste can I place out for collection?

The total volume of items must not exceed 3 cubic metres per property (2m wide x 1.5m deep x 1m high). This equates to approximately the space of an average dining table.

Is there a weight limit?

Yes. Each item placed out for collection must not weigh more than 40kg and must be able to be safely lifted by two people.

Is there a size limit?

Yes. Each item placed out for collection must not exceed 1.5m in length.

Do I need to remove doors or wrap items for safe collection?

Yes. All items that have doors must have their doors removed. This includes cupboards, fridges, freezers and washing machines. Once removed, place the doors next to the item for collection. Window panes and any unbroken glass must be wrapped for safe collection. Carpet must be rolled and tied. See the Hard Waste Collection Guidelines for more information.

I am not sure if Council will accept some of my hard waste items. Can I check?

Some items like mattresses, asbestos and green waste cannot be accepted. Check the Hard Waste Collection Guidelines for the full list. If you are still unsure contact Council on 6393 5300 for advice before you register.

What happens if I have registered, but my items are not collected on my specified collection day?

Council will make every effort to ensure your registered hard waste is collected on your specified collection day. If your waste is not collected, contact Council on 6393 5300.

What other ways can I dispose of my hard waste items?

If your items are in good condition, they may be useful to someone else. Charities and opportunity shops (op shops) can be a great place to donate furniture, kitchen items and garden tools. Council operates three waste disposal facilities in Meander Valley. Visit www.meander.tas.gov.au for more details or phone Council on 6393 5300.