

Meander Valley Council's annual hard waste collection is an opportunity for residents to dispose of bulky items such as furniture, old toys and whitegoods. Not all waste items can be collected and registration for the service is required. Before registering, please read the following guidelines:

## Registering for the hard waste collection service

Hard waste items will ONLY be collected from those properties that have registered for the service.

### When do registrations open and close?

Registration opens from **8.30am, Monday 3 October 2022** and close at **5pm, Friday 21 October 2022**.

### How do I register?

#### Register online

Register on Council's website at [www.meander.tas.gov.au](http://www.meander.tas.gov.au) and click on the link on the homepage.

- You will need a valid email address to register
- You will also need to read, understand and agree to the Hard Waste Collection terms, conditions and guidelines.

After completing the online registration form, you will receive a confirmation email. If you do not receive a confirmation email within a few hours of registering, please check your email junk folder. If you have still not received a confirmation email, phone Council on 6393 5300 during business hours to confirm your registration has been received.

### Unable to register online?

If you are unable to register online, phone Council's customer service centre on 6393 5300.

### Can I cancel my registration?

Yes. If you have registered online and have your registration number, you can cancel your registration on Council's website. If you are unable to cancel your registration online or, you do not have your registration number, phone Council on 6393 5300 to process your cancellation.

### Will I receive a reminder before my hard waste collection day?

If you wish to receive a text message reminder before your collection day, please ensure you enter a mobile number and choose this option when completing your registration form. Hard waste collection dates will also be advertised on Council's website, Facebook page and in local newspapers.

## Collection of items

### What can and cannot be collected?

The lists on the following pages outline what items can and cannot be collected.

### How much hard waste can I place out for collection?

The total volume of items must not exceed 3 cubic metres per property (2m wide x 1.5m deep x 1m high). This equates to approximately the space of an average dining table.

### Is there a weight limit?

Yes. Each item placed out for collection must not weigh more than 40kg and must be able to be safely lifted by two people.

### Is there a size limit?

Yes. Each item placed out for collection must not exceed 1.5m in length.

### What time do I need to put my items out for collection?

Items must be placed out by 6am on the first collection day for your area or no earlier than the day before.

### **Where do I need to place my hard waste collection items?**

Items must be placed on the nature strip at the front of your property. Avoid placing them on footpaths where possible or anywhere that they may cause a hazard for pedestrians or traffic.

Items WILL NOT be collected from within a property boundary, inside fences, under porches or any location other than the nature strip immediately adjacent to the property. If your property has a narrow and/or rural frontage that prevents items being placed on the nature strip, ensure you select this option on the registration form and enter the details.

### **What if I am unable to move my items out to the nature strip?**

If you are unable to get your items to the nature strip due to illness, frailty or disability, special arrangements can be made to have your items collected from within your property. Ensure you select the "Do you need help with your items?" option on the registration form.

## **Preparing your items for collection**

### **Items with doors**

Items with doors must have them securely taped closed or removed and placed neatly beside for collection. This includes cupboards, fridges, freezers and washing machines.

### **Window panes and unbroken glass**

Window panes and unbroken glass must be wrapped for safe collection.

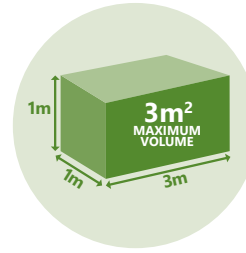
### **Floor coverings**

Floor coverings or rugs, carpets and linoleum must not exceed 1.5m in length and must be rolled and tied.

### **Lawn mowers and motorised garden equipment**

Lawn mowers and other garden equipment must be empty of petrol and oil.

## Items we DO collect ✓



Each item placed out for collection must not weigh more than 40kg and must not be longer than 1.5m in length. The total volume of items must not exceed 3 cubic metres per property (approximately the space of an average dining table).



Furniture, bed frames, cupboards and wardrobes  
*Items with doors must have them securely taped closed or removed and placed neatly beside for collection*



Ovens, stoves, fridges, freezers, washing machines, microwaves and other whitegoods  
*Items with doors must have them securely taped closed or removed and placed neatly beside for collection*



Wheelbarrows, gardening equipment, barbecues and lawnmowers  
*We cannot collect gas bottles and all items must be empty of petrol and oil*



Bicycles, toys, pet hutches, kennels and small cages



Electronics, computers, keyboards, monitors, televisions and other electrical goods



Floor coverings or rugs, carpets and linoleum must be rolled and tied.  
*Maximum 1.5m in length*



Timber offcuts and steel  
*Maximum 1.5m in length*



Window panes and unbroken glass must be wrapped for safe collection.  
*Maximum 1.5m in length*



General bric-a-brac.  
*Must be secured in boxes or bagged*

## Items we DO NOT collect ❌



Items from households that have not registered for the service, are too heavy to be safely lifted by two people and/or do not comply with the hard waste collection guidelines



Items that are not on the nature strip by 6am on the first collection day for your area.  
*If you require assistance due to illness, frailty or disability or your property has a narrow and/or rural frontage that prevents items being placed on the nature strip, ensure you select the relevant option on the registration form.*



Fuel, fuel tins and trade waste including grease and petrol



Batteries, including car batteries



Green waste, vegetable or organic matter, lawn and hedge clippings and tree branches



Gas bottles, cylinders, fire extinguishers, explosives or ammunition



Mattresses



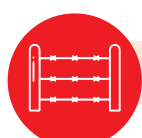
Motor vehicle parts including engine blocks, tyres and rims



Liquids, including chemicals, cooking oils and pesticides



Paint and pressurised spray cans



Wire fencing, including chicken wire

## Items we DO NOT collect **X**



Broken glass



Cardboard and other recyclables



Commercial or business waste



Solar panels



Timber pallets



Hazardous or prohibited items including asbestos and ashes